

PRIVACY & TRANSPARENCY REPORT

NOVEMBER 7TH, 2013

THE CONVENIENCE FACTORY BV

AUTHOR: MAURICE DE BIJL

the convenience factory
app development and software solutions

COPYRIGHT © 2013 THE CONVENIENCE FACTORY BV



Before printing this document consider alternative methods like viewing it on a computer or tablet.

Thank you on behalf of mother nature.

WEB HOSTING

1. Our DNS server is hosted by a **French company in France, Europe.**
2. Most parts of our websites and databases are hosted by a **Dutch company in Eindhoven, The Netherlands, Europe.**
3. The rest of our websites and databases are hosted on our own servers in **Vught, The Netherlands, Europe.**
4. We use SSL certificated issued by the **US-based company** GeoTrust/RapidSSL. We are looking for a not too expensive European based certificate authority.

Until october 25th, 2013 we used self-signed certificates for our SSL protected websites.

COMMUNICATION AND DISTRIBUTION CHANNELS

1. All mail is received on our own mail server hosted by a **Dutch company in Amsterdam, The Netherlands.**

Until october 25th, 2013 we used a server hosted by a **US company** located in **Ireland, Europe.**

Until september 1st, 2013 we used GMail by Google, both of which the company and (we assume) the servers are located in the US.

2. We send mail unencrypted and unsigned (we are working on S/MIME support though)
3. File sharing is done on our own cloud server. This server is hosted by a **US company in Ireland, Europe.**

Until september 1st, 2013 we used Google Drive by Google, both of which the company and (we assume) the servers are located in the US.

4. Our VOIP provider is a **Dutch company** with the servers located in **Breda, Rotterdam and Amsterdam, all in The Netherlands, Europe.**
5. Please note that we work on computers and handheld devices which are connected to Apple's iCloud service. Apple is a **US-based company** and we assume the iCloud servers are also located in the **US.**

We do not use Apple's iCloud keychain feature. We do not use iCloud for storing or sharing documents.

6. Direct sales of apps sold by us are done through the distribution channels of Apple and Google respectively. These are both **US-based companies**, using servers located in the **US.**

DOCUMENTATION AND DATA STORAGE

1. Calendar management is stored on our own cloud server and can only accessed securely via SSL using self-signed certificates. This server is hosted by a **US company in Ireland, Europe.** Please note that until september 1st, 2013 we used GMail by Google, both of which the company and (we assume) the servers are located in the US.
2. Address book management is stored on our own cloud server and can only accessed securely via SSL using self-signed certificates This server is hosted by a **US company in Ireland, Europe.** Please note that until october 1st, 2013 we used a Swiss-based service with servers based in Switzerland and until september 1st, 2013 we used GMail by Google, both of which the company and (we assume) the servers are located in the US.
3. Documentation and source code is stored on our own servers in **Vught, The Netherlands,**

Europe. Please note that until september 1st, 2013 we used Google Drive by Google, both of which the company and (we assume) the servers are located in the **US**.

4. For note taking we use Evernote, of Evernote Communication a **US-based** company of which (we assume) the servers are located in the **US**. We are in the process of looking for alternatives. Please not that until september 1st, 2013 we also used Google Drive by Google, both of which the company and (we assume) the servers are located in the **US**.

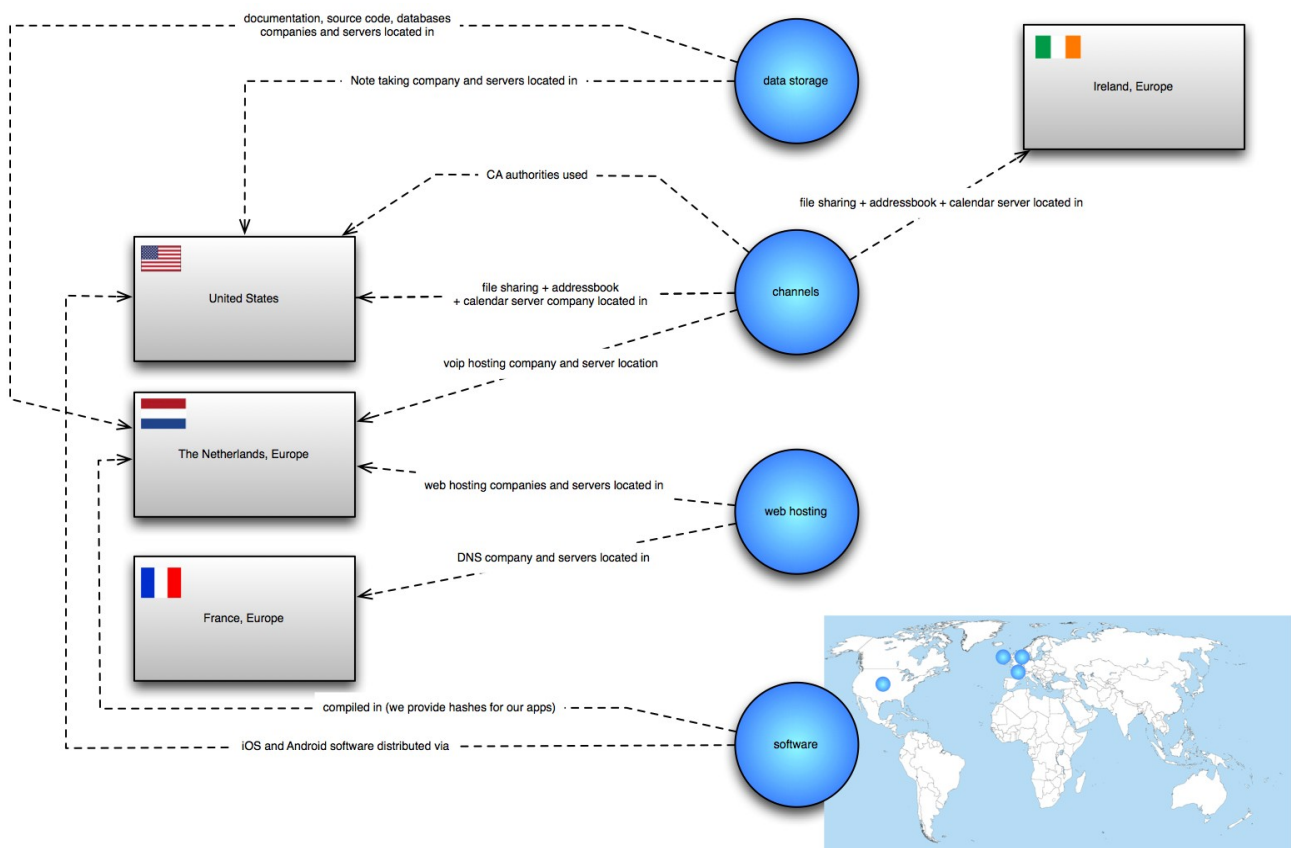
SOFTWARE COMPILATION

1. All our software is compiled in our labs in **Vught, The Netherlands, Europe**.
2. We are looking into ways to verify if the software you downloaded is indeed exact the same as we compiled it, independent from the distributions channels used (Apple Store, Google Play etc). This way you can verify if the software hasn't been changed along the way.

GOVERNMENT COOPERATION

1. As of the date at the top of this report we did not cooperate with any government agency, nor did we transfer information about our customers to any government agency. Please check <http://www.conveniencefactory.com/ok/> for a real-time update on this.

OVERVIEW



THIS IS THE LAST PAGE